

Via EMAIL: eeocomplaints@hrsa.gov

January 1, 2022

From: Claudia Rausch
5401 McGrath Blvd, Apt 1504
North Bethesda, MD 20852

To: Anthony Archeval, Esq.
Director, Office of Civil Rights, Diversity and Inclusion
5600 Fishers Lane, Room 14N192
Rockville, MD 20857

RE: Formal EEO Complaint

Dear Mr. Archeval:

As instructed in the December 17, 2021 Notice of Final Interview and Right To File A Formal Complaint for EEO Complaint Number: HHS-HRSA-0061-2022, my formal EEO complaint, respective claims and requested remedies are on the following formal complaint form for processing by your office.

Please note that the EEO Counselor's intake form doesn't fully capture my claims and remedies that I recall being discussed, and I respectfully request that my full claims and requested remedies on the following form be considered. My signature on the EEO Intake form does not constitute an agreement by me, that the claims and remedies documented on the EEO Intake form fully capture my EEO complaint and requested remedies.

Your time and attention is greatly appreciated.

Regards,

Claudia Rausch
5401 McGrath Blvd, Apt 1504
North Bethesda, MD 20852
Mobile: 915-422-4583
Work email: crausch@hrsa.gov / Personal email: claudiamarauschi@hotmail.com

FORMAL COMPLAINT OF DISCRIMINATION IN THE FEDERAL GOVERNMENT

AUTHORITY: 42 U.S.C. 2000e-16(b) and (c); 29 U.S.C. Chapter 14; E.O. 12106.

PRINCIPLE PURPOSE: Used for processing complaints of discrimination based on race, color, national origin, religion, sex, age, physical or mental disability, and/or retaliation by agency civilian employees, former employees, or applicants for employment.

ROUTINE USES: Information will be used: (a) as a data source for complaint information for production of summary descriptive statistics and analytical studies of complaints processing and resolution efforts and may also be used to respond to general requests for information under the Freedom of Information Act; (b) to respond to requests from legitimate outside individuals or agencies (Congress, White House, Equal Employment Opportunity Commission) regarding the status of a complaint or appeal; or (c) to adjudicate a complaint or appeal.

DISCLOSURE: Voluntary; however, failure to complete all appropriate portions of this form may lead to dismissal of a complaint on the basis of inadequate data on which to determine if a complaint is acceptable.

1. NAME OF COMPLAINANT: Claudia Rausch	2. HOME ADDRESS: 5401 McGrath Blvd, Apt 1504 North Bethesda, MD 20852
3. HOME PHONE NUMBER: 915-422-4583	4. WORK PHONE NUMBER: 301-945-3059
5. HOME ADDRESS: 5401 McGrath Blvd, Apt 1504 North Bethesda, MD 20852	6. E-MAIL: crausch@hrsa.gov claudiamarauschi@hotmail.com
7a. DO YOU HAVE A REPRESENTATIVE? ☐ YES NO ☒ IS YOUR REPRESENTATIVE AN ATTORNEY? ☐ YES NO ☒	7b. IF REPRESENTED, PROVIDE NAME, ADDRESS, & CONTACT INFORMATION:
8. AGENCY AND ADDRESS WHERE ALLEGATIONS AROSE: 5600 Fishers Lane Rockville MD 20857 (Teleworking from home during most allegations).	9. NAME & LOCATION OF AGENCY ORGANIZATION WHERE YOU WORK: 5600 Fishers Lane Rockville, MD 20857
10. DATE OF MOST RECENT ACT OF ALLEGED DISCRIMINATION: 12/30/2021	11. EMPLOYMENT STATUS: ☒ FEDERAL EMPLOYEE (GRADE, SERIES, TITLE) ☐ APPLICANT ☐ COMMISSIONED CORP OFFICER ARE YOU A BARGAINING UNIT EMPLOYEE: ☐ YES ☐ NO
12. REASON YOU BELIEVE YOU WERE DISCRIMINATED AGAINST ("X" BELOW):	
a. RACE (State your Race): ☐ WHITE ☐ ASIAN ☐ AMERICAN INDIAN OR ALASKA NATIVE ☐ BLACK OR AFRICAN AMERICAN ☐ NATIVE HAWAIIAN OR PACIFIC ISLANDER ☐ TWO OR MORE RACES (NOT HISPANIC OR LATINO)	e. religion (State your religion)
b. COLOR (State your Color):	f. AGE (State your Age and Date of Birth):

c. NATIONAL ORIGIN (State your National Origin) ☒ HISPANIC OR LATINO ☐ NOT HISPANIC OR LATINO		a. DISABILITY (Describe nature of your Disability): ☐ Physical: _____ ☐ Mental: _____	
d. SEX (State your gender) Female		h. REPRISAL (State your prior participation in an EEO-Protected activity or opposition to discrimination practices) In August of 2019, I filed a formal EEO complaint and opposed retaliation and the Agency's discriminatory practices from November 2019 till present – January 2022.	
13. I HAVE DISCUSSED MY COMPLAINT WITH AN EEO COUNSELOR: ☒ YES (Complete 13b) ☐ NO	13b. EEO COUNSELOR'S NAME & CONTACT INFORMATION: Jackie Calix	13c. DATE YOU FIRST ASKED TO SEE AN EEO COUNSELOR: 11-17-2021	13. DATE RECEIVED NOTICE OF RIGHT TO FILE: 12-17-2021
14. STATE YOUR COMPLAINT (SPECIFY THE ACTS, EVENTS OR INCIDENTS, AND DATES ON WHICH THEY OCCURRED WHICH YOU BELIEVE WERE DISCRIMINATORY AGAINST YOU – USE EXTRA SHEETS IF NECESSARY): 1. From March 1, 2021, to present, my home Wi-Fi has been tampered with, and I've experienced a great deal of online connectivity problems during my EEO activity. 2. On June 20, 2021, I learned that the Agency hired numerous federal contractors to survey the AP's daily activities, monitor and interfere with my EEO activity. 3. Around June 22, 2021, I learned that keylogging software was installed on my work computer to monitor and log my Keystrokes. 4. From August 30, 2021, to the present, the Agency invaded my privacy and has monitored my EEO activity by tampering with my personal iPhone, not allowing me to connect her iPhone's security settings (face ID, fingerprint password). 5. On September 6, 2021, I learned four mobile devices had been syncing to my government work computer using the Microsoft YourPhone application. 6. On October 14, 2021, SWIFT Assist Launcher Extension software was installed on my workstation web browser to control My online EEO activity. 7. On October 18, 2021, the regular Microsoft Teams Application was replaced with an alternative program, SquirrelL, which allows third parties to monitor and control my work computer and EEO complaint related activities in the background. My work computer was also configured to not allow the regular version of Microsoft Teams to be downloaded on my work computer. 8. During October and November 2021, I learned that on June 22, 2021, numerous virtual Universal Serial Bus devices were installed on my work computer to allow pairing to Bluetooth devices around my home and monitor my computer EEO activity when I'm not online. 9. During October and November 2021, I learned that Universal Plug and Play device and wireless radio controls were installed to monitor the my eeo activity on my work computer. 10. During October and November 2021, I learned that on June 22, 2021, automatic Adobe Document Cloud software updates were disabled, and commands were made to convert some my EEO complaint documents to Japanese. 11. During October and November 2021, I learned that the Agency configured the my work government laptop to pair with a local Bluetooth network that was established around my home to monitor and interfere with my EEO computer activities. 12. During October and November 2021, I learned that Cortana X Device software was installed to notify unknown third parties about my EEO activity. 13. During October and November 2021, I learned that two additional apple IDs had been logged into my personal iCloud account without my authorization. 14. During October and November 2021, I learned that my personal iPhone was cloned, as its location kept appearing in different locations. 15. During October and November 2021, I learned that up to 20 Bluetooth devices were connected with my personal iPhone and work computer without my authorization. 16. During October and November 2021, I learned the apartment next to mine became occupied by Davit Kukhalashvili (Also known as David Kay), an employee of the federal contract companies Haivision, and Raytheon and was hired to investigate, monitor and interfere with my computer EEO activity. 17. On November. 1, 2021, I learned that a Microsoft video console, Xbox, was downloaded to my work computer to allow others to view My EEO activity on my work screen. 18. On November 9, 2021, I learned that my work government computer was configured to connect with all available Wi-Fi networks near my apartment through infrared technology. 19. On November 10, 2021, I learned that PowerShell scripts and commands were made on my work computer to monitor and interfere with my use of EEO Hearing exhibits. 20. From November to December 10, 2021, SquirrelL software disabled my access to the Agency's Learning Management System (LMS) several times while taking the Federal Employee Antidiscrimination and Retaliation Act of 2002 (No FEAR Act) training. 21. On November 11, 2021, the fire department phone in the stairwell next to my apartment home was configured to intercept and interfere with my EEO online activity. 22. On November 11, 2021, infrared lights were installed in the hallway outside the my apartment door to intercept and interfere with her EEO online activity. 23. On November 11, 2021, agents working on behalf of the Agency entered my home, and my master lock door stopper was tampered with and has become nonfunctional. 24. On November 14, 2021, a Nest Thermostat was installed on the walls bordering my home to monitor and control my electric power, and monitor the temperature in my home's secure room that I established to counteract the ongoing interference with my computer EEO activity. 25. On November 14, 2021, all the lights in my home shut off, after the temperature in my home's secure room increased. 26. On November 16, 2021, the Agency scheduled the AP's desktop to be migrated to the cloud to monitor and interfere with my EEO activity. 27. On November 26, 2021, a man acting on behalf of the agency, in a gray Honda Civic with license plate ending in S70 (or 570), followed me home after staring at me at the stop light for about 4 minutes, in attempt to intimidate me while I was returning from the airport. 28. On November 29 and December 11–13, 2021, unknown parties entered my apartment without authorization while I was			

gone and stole my notebook that bookmarked my "HRSA password."

29. On December 2, 2021, I heard my next door neighbor screw and position the mounted Bluetooth devices closer to the other side of the wall bordering the secure room in my apartment.

30. On December 3, 2021, my personal android was blocked from using my own personal Wi-Fi, and I was logged out of Proton Virtual Private Network (VPN) without her authorization.

31. On December 3, 2021, the Agency interfered with my phone calls to T-Mobile, my cell phone carrier company by dropping the calls.

32. On December 6, 2021, attempts were made to change my personal Microsoft account password and my Xfinity/Comcast internet service auto-pay date without my authorization.

33. During October to December 2021, I learned that the Agency mounted Bluetooth devices close to my apartment walls to survey my daily activities and interfere with my EEO activity.

34. On December 10, 2021, the application "Your Phone" was reinstalled on my work computer; although I have at no point been issued a work phone by the Agency.

35. On December 10, 2021, I learned that hackers working on behalf of the Agency interfered with my phone calls, as my sister's phone calls to me failed to reach me during that entire week.

36. On December 11 and 13, 2021, hackers working on behalf of the Agency did not allow the iPhone messages to certain contacts to go through.

37. On December 13, 2021, I discovered that my radio frequency bug detector, and shielding material covering my front door and coat closet door had been tampered with and broken.

38. On December 13, 2021, I learned that unauthorized charges had been made to my checking account without my authorization.

39. On December 14, 2021, I learned that some personal items kept in my apartment's home foyer had been damaged while I was gone and without my authorization.

40. On or around May 2021, a video from my Ring Security Camera was erased without my authorization and I was locked out of my Ring Security Account.

41. During November - December 2021, I learned that a gap under the front door to my apartment was created.

42. During November- December 2021, AP learned that my work computer was configured to misconstrue my new EEO filings in this instant complaint by replacing part of my typed words with repetitive phrases.

43. From December 20 to 31, 2021, I was unable to use my debit card outside my home. When calling my bank to resolve the issue and dispute the unauthorized charges, the call was dropped.

44. During December 2021, I learned that my work computer was configured to replace any PDFs associated with my new EEO complaint, with modified and tampered PDFs.

45. On December 4, 2021, I learned that agents working on behalf of the Agency have been posted in my apartment building, and entering my home while I'm at the gym.

46. On or around December 10-11th, 2021, agents working on behalf of the Agency entered my home without authorization and tampered with the windows in my home.

47. On November 8, 2021, I learned that six users had access to my government computer through Bluetooth through a program 'filesquirt'.

48. On November 10, 2021, the Microsoft Teams app was uninstalled from my government computer to replace it with "Squirrel", causing me to miss notifications and a meeting.

49. On or around November 11, 2021, my home address was wrongly labeled as "Jerry's apartment" on all available online maps.

50. On December 13, 2021, I learned that shielding material covering the front door of my home and my coat closet door had been tampered with and broken by unknown parties.

51. On June 20, 2021, I learned the services of the following individuals had been obtained for the purposes of monitoring and interfering with my EEO activity:

- . William Collier, Software Engineer
- . Gregory Powell
- . Willsmore Wallace
- . Matthew Anderson
- . Lawrence Berkowitz, Network Engineer and licensed radio operator at "government".
- . Kevin Gardner, Federal Contractor and Network Engineer
- . Richard Goller, Federal Contractor and Information Security Systems Engineer
- . Donald Kim, Owner of Hyundai Tucson, license plate MD 4CH2796
- . Justin Warren, Federal Contractor and IT & Network Engineer
- . Robert Bittman, Attorney
- . Salim Abdullah
- . Owner/User(s) of Black Lincoln Navigator, license plate MD 796M313
- . Owner/User of Nissan Altima, license plate GE 9078
- . Owner/User of Hyundai Accent, license plate MD 8EN7108
- . Owner/User of Honda Accord, MD 2DN5478
- . Owner/User of Black BMW, license plate MD 9DL6952

52. During October-November 2021, I learned that the services of the individuals who own or use the following cars had been obtained by the Agency and/or agents acting on behalf of the Agency, for the purposes of interfering with my EEO activity:

- . Black Toyota Camry, License Plate Number MD 3DY5009
- . White Kia, license plate number MD 8EA9295
- . Black Acura, License Plate 69047CG
- . Gray Hyundai Tucson, license plate MD 4CH2796
- . White Mitsubishi, license plate MD 3BL7454
- . Black Explorer, license plate MD 791 M795
- . White Toyota Camry, license plate MD 2EM0500
- . Black Mercedes, license plate DC DL6694

15. NAME(S) OF RESPONSIBLE MANAGEMENT OFFICIAL(S) INVOLVED:

Unknown and to be determined during investigation.

16. REMEDY OR CORRECTIVE ACTION REQUESTED: Please describe the terms, conditions, corrective actions, and remedial relief you are seeking in resolving/adjudicating your complaint.

I request "make-whole" relief, as defined by EEOC's guidelines, to include, but not limited to:

1. Stop surveillance of my EEO activity and protected opposition.
2. Stop interference with my EEO activity and protected opposition.
3. Stop surveillance of my personal activities in and out of my home.
3. Remove the "Local Network" and any similar networks that have been installed for the purposes on monitoring my EEO activity and protected opposition, as well as all their related activities and devices from my government work computer and from my home.
4. Remove all Commercial Of The Shelf (COTS) Products and devices that have been installed on the walls bordering my apartment home.
5. Cease and Desist Denial of Service Attacks and interference with my EEO activity and personal online activities.
6. Cease and Desist hacking and interference with my personal devices.
7. Reimburse the total cost of my personal Xfinity Wifi service for the months I've been unable to use and control the administrator' settings, specifically the monthly \$45 accrued from March 2021 till January 2022, and up until I am able to fully use, enjoy and control my personal Wifi and it's administrator settings.
8. Reimburse me the total cost of my new iPhone 12 mini and the monthly fees for my personal Tmobile mobile phone service that I've been unable to fully use and control from March 2021 till January 2022, and up until I'm able to use and control my iPhone and mobile phone service.
9. Reimburse me the total cost of my Amazon Prime membership from March 2021 to January 2022, and up until I'm able to fully use the full features of my Amazon Echo without the Agency, or agents acting on behalf of the Agency, using it to 'drop-in' and listen to my at-home activity.
10. Reimburse the costs accrued for Ring Doorbell Camera and Security Service that I was unable to use and keep secured, after it was hacked and I was locked out of my Ring Account.
11. Reimburse me the total cost of my rent, averaging \$2150.00 monthly for the months from March 2021 to January 2022, and up until I'm able to enjoy my home and feel secure in my home without concern that agents working on behalf of the Agency, will trespass, monitor my at home activity and destroy items in my home and/or personal property.
12. Reimburse the repeated fees by "google signal" of \$6.60, and/or similar fees that have been wrongly charged to my checking account without my authorization, and any other fees that may be discovered which are being charged to my personal bank account(s) without my authorization.
13. Reimburse me for the inconvenience of every dropped phone call, to include but not limited to, the 12/30/2021 dropped call to my bank, HSBC, and the December 2021 dropped calls to T-mobile, and any calls that may be interfered with and dropped in the future as a result of the Agency's actions; and/or actions of agents working on behalf of the Agency.
14. Reimburse any fees accrued, or that may be accrued, by me to investigate and prove the allegations in this EEO complaint.
15. Reimburse any and all fees accrued, or that may be accrued, by me to counteract the hacking and interference with my EEO computer and device activity, including any and all shielding materials.
16. Reimburse any fees accrued for to any security measures I may employ to counteract any further hacking, threats to my physical safety, threats to my home, or threats to the physical safety of any person or agent acting on my behalf or any individual associated with me; as a result of EEO activity and/or protected opposition.
17. Cease and Desist from occupying the neighboring apartments near my home with federal contract workers, who have been strategically placed there by the Agency, and/or agents working on behalf of the Agency for the purposes on monitoring and interfering with my EEO activity.
18. Provide me with an written apology from Melissa Moore, who utilized the Agency's interference with my government computer to justify blaming me for completing mandatory training at the "last minute" in her attempts to attack my work performance during the August 2021 EEOC Hearing for my first

EEO complaint.

17. HAVE ANY OF THE INCIDENTS LISTED IN ITEM 12 BEEN APPEALED TO THE MERIT SYSTEMS PROTECTION BOARD (MSPB) OR FILED UNDER A NEGOTIATED GRIEVANCE PROCEDURE?

☐ YES Please elaborate. (Include date and case number.)

☒ NO

18. SIGNATURE OF COMPLAINANT:

Claudia Rausch

19. DATE:

January 1, 2022

READ INSTRUCTIONS CAREFULLY

This form should be used only if you, as an applicant for Federal employment, or a current or former Federal employee, believe you have been discriminated against based on your race, color, religion, sex, national origin, age, disability, or retaliation by a Federal agency, and have presented the matter for informal resolution to an Equal Employment Opportunity (EEO) Counselor, and you have either received your Notice of Final Interview/Right to File Formal or more than thirty (30) calendar days have elapsed from your date of initial contact, and the matter remains unresolved.

A formal complaint of discrimination must be filed within fifteen (15) calendar days of your, or your attorney's, if applicable, receipt of the Notice of Final Interview/Right to File Formal. You may submit this form by hand-delivery/mail to [OPDIV EEO Office Address] or fax [OPDIV EEO Office Fax #]. It must be postmarked or received on or before the fifteenth (15th) calendar day from your/your attorney's receipt of the Notice of Final Interview/Right to File Formal. It is your responsibility to keep the [OPDIV EEO Office] informed of your current address. Should your address or contact information change, you must notify the Office immediately.

In completing this form, it is very important that:

- You provide the date(s) of the alleged discriminatory action(s). Dates are used to determine timeliness, and in accordance with the Equal Employment Opportunity Commission's (EEOC) regulations, an individual must initiate contact with an EEO Counselor within forty-five (45) calendar days of the date the incident(s) occurred or, if a personnel action, within forty-five (45) calendar days of its effective date.
- You state clearly the action(s) which you allege a Federal agency took or failed to take that you believe to be discriminatory. What action(s) was taken or not taken that led you to contact an EEO Counselor?
- You focus on the claims(s) raised with the EEO Counselor or like or related claim(s). Your formal complaint should include only those claim(s) on which you were counseled and wish to pursue through the formal complaint process. This may be all or only some of the claim(s) raised during the pre-complaint process. You decide what claim(s) you want to continue to pursue. Claim(s) raised in the formal filing that were not raised with the EEO Counselor or are not like or related to the claim(s) raised can be dismissed or referred for EEO counseling.

SAMPLE: On September 20, 2005, my immediate supervisor, John Doe, advised me that I was not selected for a GS-14, Attorney position under Vacancy Announcement Number H-05-89. I believe the non-selection was based on my race (Asian) because the selectee, Tom Jones, is White and has less litigation experience than I do. Also, on October 3, 2005, I received a Reprimand from Mr. Doe. I believe the Reprimand was issued in retaliation for initiating this EEO complaint on September 22, 2005. Other employees such as Mary Smith arrive late for work but are not disciplined.

Should you need additional space in completing this form, attachments are permitted. However, please note that it is not necessary or encouraged for you to submit documentary evidence relating to the merits of your complaint with your formal filing. Such information should be provided to an EEO investigator if your complaint is accepted for investigation. If the [OPDIV EEO Office] needs additional information or clarification in accepting or dismissing your claim(s), you will be contacted.

Subsequent to filing this formal complaint, you will receive a letter from the [OPDIV EEO Office] acknowledging receipt of your complaint and providing you with specific information about your rights and responsibilities. Should you have questions in the interim, please contact [Name, Title] at [phone number].

If any or all of your claims are accepted for investigation, you will be contacted by an EEO investigator. You should cooperate with and present to the investigator all evidence and documentation you have in support of your claim(s) as well as the names of potential witnesses. Should your complaint be dismissed and not accepted for investigation, you will be advised of appropriate appeal rights.